

Statement types	Statement descriptions	Specific requirements
Entire agreement	A statement indicating that the disclosure statement is not the entire agreement, but only a part of it.	This document is meant to provide the subscriber of Qualified Certificates for Web Authentication with a quick recap concerning all the information available in the Certificate Practice Statement and the Terms and Conditions those are the only normative references. They are on InfoCert website.
TSP contact info	The name, location and relevant contact information for the TSP, including clear information on how to contact the TSP to request a revocation.	<p>InfoCert S.p.A. - VAT Number 07945211006 Qualified Trust Service Provider Piazza Sallustio, 9 00187 - Rome</p> <p>Operative office Piazza Luigi da Porto 3 35131 Padova</p> <p>Phone: +3906836691 - Fax: +390623328861 Digital Signature Call Center: see the link https://help.infocert.it/contatti/</p> <p>Web: http://www.firma.infocert.it/ e-mail: firma.digitale@legalmail.it</p> <p>Revocation: the Subscriber must sign the request application for revocation (form available on the InfoCert website) and send it to the Certification Authority</p>

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Certificate types, validation procedures and usage	A description of each class/type of certificate issued by the CA, corresponding validation procedures, and any restrictions on certificate usage.	<p>InfoCert mainly issues QWAC certificates (qualified with organization validation), also available for PSD2. All details and policies are reported in the CP/CPS (Certificate Policy - Certificate Practice Statement). The document name is ICERT-INDI-MOWS.</p> <p>The algorithm for computing the digests is SHA256.</p> <p>Certificate validity is the one indicated in the application form and in the "validity" field of the certificate itself. Certificate shall be used as prescribed by the CPS and Terms and Conditions only. Any different usage is forbidden. Specifically, they may not be used for infringing rights or for violations of any kind of laws or regulations.</p>
Reliance limits	The reliance limits, if any.	Logs of issued certificates are preserved for at least 20 (twenty) years in a legally italian preservation system.
Obligations of subscribers	The description of, or reference to, the critical subscriber obligations.	Subscribers shall comply with all the clauses of the CPS and of the "Terms and Conditions" document. The provision of an Internet connection and of all the needed tools (hardware and software) is in charge of Subscribers.
Certificate status checking obligations of relying parties	The extent to which relying parties are obligated to check certificate status, and references to further explanation.	All parties relying on information contained in certificates must check that the certificates are not revoked. Information on the status of certificates is available by consulting the list of revoked certificates (CRL) published by the CA at the URL indicated on the certificate or through the OCSP service.

PKI disclosure statement for qualified Web Authentication certificate

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Limited warranty and disclaimer/Limitation of liability	Summary of the warranty, disclaimers, limitations of liability and any applicable warranty or insurance programs.	<p>Qualified certificates are provided in accordance with this document and with the Terms and Conditions of service. All necessary technical details are specified in the CPS.</p> <p>InfoCert is responsible for any damage directly determined, intentionally or by negligence, to any natural or legal person, as a result of failure to comply with the obligations set out in Regulation (EU) No. 910/2014 of the European Parliament and of the Council of 23 July 2014 and InfoCert's failure to use all the appropriate measures to avoid the damage.</p> <p>The Subscriber will have the right to obtain, as compensation for the damages directly suffered as a result of the behavior referred to in the previous paragraph, an amount that can not in any case exceed the maximum values envisaged, for each claim and per year, by art. 3, c. 7, of the Regulation attached to the Determination 185/2017 of the Italian Digital Agency (AgID).</p> <p>The refund may not be requested if the lack of access is attributable to the telecommunication network operator or due to incidental events, force majeure or causes not attributable to InfoCert such as strikes, revolts, earthquakes, acts of terrorism, popular riots, organized sabotage, chemical and/or bacteriological events, war, floods, measures put in place by competent authorities about inadequacy of structures, hardware and/or software.</p>
Applicable agreements, CPS, CP	Identification and references to applicable agreements, CPS, CP, and other relevant documents.	Terms and Conditions and the CPS are available on the web site https://firma.infocert.it/documentazione
Privacy policy	A description of and reference to the applicable privacy policy.	Save as expressly permitted, any Subject's/Subscriber's information acquired by the CA while performing its routine activities shall be regarded as confidential and non-disclosable, except for information specifically intended for public use [e.g. public key, certificates (if requested by the Subject), certificate revocation and suspension dates]. In particular, personal data shall be processed by the Certification Authority in accordance with Legislative Decree No. 196 of 30 June 2003 and to European Regulation 2016/679 of the European Parliament and of the Council of 23 July 2016 on protection of natural persons with regard to the processing of personal data and on the free movement of such data, fully binding starting from 25 May 2018

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Refund policy	A description of and reference to the applicable refund policy.	<p>Should a decision be taken to withdraw from the contract, the Subject is required to inform the QTSP, before the expiry of the withdrawal period, in an explicit statement sent by certified e-mail (PEC) to richieste.rimborso@legalmail.it or by registered letter with advice of receipt to InfoCert S.p.A. - Direzione Generale e Amministrativa – Via Marco e Marcelliano, 45 00147 Roma. To this end, in the interests of convenience, the Subject can use the standard withdrawal form available on the InfoCert website at the following link: https://www.InfoCert.it/pdf/Modulo-di-recesso-tipo.pdf.</p> <p>The refund in question will be paid into the current account used for the initial transaction, unless the Subject has expressly indicated different bank details for the payment; whichever the case, the payment of the refund will be ordered and remitted at no cost to the Subject.</p>
Applicable law, complaints and dispute resolution	Statement of the choice of law, complaints procedure and dispute resolution mechanisms.	<p>Qualified certificate supply is governed by the laws of Italy. For all matters not expressly provided herein, reference shall be made to the Italian Civil Code and the other applicable laws.</p> <p>All disputes arising out of or in connection with the interpretation and the execution of this Agreement, shall be submitted to the exclusive jurisdiction of the competent courts of Rome, Italy Rome, unless stated otherwise in the Terms and Conditions of this same agreement.</p> <p>Should the client be a consumer, any disputes relating to the agreement concluded by the consumer shall be submitted to the mandatory local jurisdiction of the judge officiating in the district where the consumer resides or is domiciled.</p>

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TSP and repository licenses, trust marks, and audit	Summary of any governmental licenses, seal programs; and a description of the audit process and if applicable the audit firm.	<p>The conformity assessment pursuant to the above Regulation and in accordance with ETSI EN 319 401, ETSI EN 319 411-1; ETSI EN 319 411-2 was carried out by the Conformity Assessment Body CSQA Certificazioni Srl, according to the eIDAS evaluation scheme defined by ACCREDIA as of ETSI EN 319 403 and ISO/IEC 17065: 2012 standards.</p> <p>InfoCert then submitted a compliance assessment report to the Italian Supervisory Body (Agenzia per l'Italia Digitale - AgID) and is therefore present in the Italian Trust List (managed by AgID) as a Qualified Trust Service Provider for the EU qualified certificate Service under Regulation (EU) No 910/2014 of 23/07/2014.</p> <p>The italian trusted list can be reached at https://eid.as.agid.gov.it/TL/TSL-IT.xml</p>